



March 30th 2019

MEDIA RELEASE

LAUNCH OF NEW CAR PARKING SYSTEM AT PIARCO INTERNATIONAL AIRPORT

On Monday April 1st, 2019, Airports Authority of Trinidad and Tobago (“the Authority”) will introduce a new, automated car parking payment system at the Piarco International Airport’s Public Car Park. This new system, aptly named ‘Park-in’, features automated ticketing and payment kiosks and provides users with advanced technological solutions which contribute towards enriching the customer experience at our airport facilities.

The ‘Park-in’ system constitutes multiple entry and exit machines, and payment kiosks. Patrons will benefit from a user friendly interface and more efficient processing and payment systems, which allow for added convenience, safer transactions and reduced queuing.

Kiosks will issue tickets on entry, accept payments at the Atrium and scan validated tickets to permit exit. The new system will also integrate a way finding/guidance component that consists of strategically placed solar powered devices to indicate available parking spots within designated zones.

The Park-in experience can be completed in 4 easy steps:

- Step 1: Retrieve a ticket from the ENTRY LANE machine at the public car park by pressing the identified button.
- Step 2: Select a vacant parking spot by using the DIGITAL SIGNAGE for GUIDANCE.
- Step 3: When ready to depart, proceed to pay using cash or card at any of the PAY ON FOOT KIOSKS located at the Atrium. (Patrons have twenty (20) minutes to exit the public car park from the time payment has been made.)
- Step 4: Scan your ticket at the EXIT LANE machine to exit the Car Park.

The Authority wishes to advise that car park rates remain the same, but the issuance of pre-paid Monthly passes will be discontinued with the implementation of this new system.

The need to balance providing increased convenience through the use of technology while maintaining safety and security, has encouraged the evolution of a more self-service culture at airports globally. The vision of the Authority is to lead diverse and innovative aviation business in the region. This launch is a step in the right direction as the Authority affirms its commitment to adopt international best practice, to enhance the quality of its service to customers at both the Piarco and ANR Robinson International Airports.

This Release has been issued by Airports Authority of Trinidad and Tobago
Corporate Communications Department

Tel: 868.669.5311 ext. 2351 Email: zjoseph@tntairports.com

Website: www.tntairports.com - Facebook page: <https://www.facebook.com/airportsauthorityTT>