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April 18th 2019

MEDIA RELEASE

Piarco International Airport Ranks Best Airport in the Caribbean

Airports Authority of Trinidad and Tobago (“the Authority”) is pleased to announce that the Piarco International Airport has topped the region as the Best Airport in the Caribbean, as declared by the Skytrax 2019 World Airport Awards.

This is a significant achievement as there is a marked improvement from the 2018 ranking. The Piarco International Airport has this year bypassed the Norman Manley International Airport in Jamaica, and the Grantley Adams International Airport in Barbados, to cop first place.

Further to this, in relation to the Global Region - Central America and the Caribbean, the Piarco International Airport has been ranked by Skytrax as the Third Best Airport, edged out only by Panama’s Tocumen International Airport and Costa Rica’s San Jose International Airport.

These awards come on the heels of recent recognition by the Airports Council International of the Authority’s contribution to helping airports around the world in achieving excellence in safety and security by promoting the need for regulatory compliance and adherence to international best practice.

General Manager of the Authority, Hayden Newton, believes that these accomplishments are as a result of the renewed thrust of the Authority to realise certain strategic objectives. Mr Newton explains, “We have placed great focus on using innovation to enhance the customer experience at our airport facilities. These awards prove that our efforts are bearing fruit and giving us competitive advantage”.

Skytrax World Airport Awards are the most prestigious accolades for the airport industry. This independent global customer satisfaction survey is considered a benchmark of quality standards for the aviation sector. It assesses customer service and airport infrastructure of over five hundred and fifty airports worldwide.

The Authority is greatly encouraged by this Award and commits to the implementation of a number of strategic initiatives currently underway to ensure the delivery of even higher standards of customer service and operational efficiency at both the Piarco and ANR Robinson International Airports, and in so doing make its contribution to the attractiveness of destination Trinidad & Tobago.

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This Release has been issued by Airports Authority of Trinidad and Tobago
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