



ADMINISTRATION CENTRE
PIARCO INTERNATIONAL AIRPORT
SOUTH TERMINAL
GOLDEN GROVE ROAD, PIARCO
REPUBLIC OF TRINIDAD AND TOBAGO

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MEDIA RELEASE

Airports Authority Apologises for Unfortunate Experience at Immigration Hall

Airports Authority of Trinidad and Tobago (“the Authority”) hereby apologises for the unfortunate delays experienced by our customers and arriving passengers at the Immigration Hall at the Piarco International Airport, on Sunday November 12th 2017.

Upon observing the situation, the Authority brought it to the attention of the Ministry of National Security, under which the Immigration Division falls. The Ministry sent out additional staff and operations resumed as normal.

The Authority is actually in discussion with the Ministry of National Security to implement technological solutions which will improve passenger facilitation at the airports and reduce wait times. We look forward to incidents such as what occurred yesterday, being a thing of the past.

While border control is not the responsibility of the Authority, we empathise with our passengers and will continue to work diligently with all stakeholders and government agencies on our estates, to ensure an enhanced experience for all of our valued customers.

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