



ADMINISTRATION CENTRE
PIARCO INTERNATIONAL AIRPORT
SOUTH TERMINAL
GOLDEN GROVE ROAD, PIARCO
REPUBLIC OF TRINIDAD AND TOBAGO

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10th August, 2019

MEDIA RELEASE

Airports Authority of Trinidad and Tobago (“the Authority”) wishes to advise that due to the usual high traffic of the July/August peak travel season, and the consequent heightened demand for airport car park facilities, an additional temporary car parking service was activated at the Piarco International Airport, to increase capacity and accommodate more customers.

Temporary car park patrons would have experienced long wait times to make payments, on August 9th 2019, at approximately 9:30 p.m, as the high travel season was further compounded by flight delays, as well as the arrival of a number of flights in close succession.

The Authority wishes to advise that contingency plans were implemented and inconvenienced passengers were compensated with discounts. Contingencies continue to be effected to prevent any future reoccurrence.

The Authority wishes to clarify that payments for the temporary car park can only be made at the cashier’s booth and not at the automated payment kiosks, since this supplemental parking arrangement is temporary. We hereby confirm that the automated Park-in payment kiosks were fully functional at the time and remain operational for public car park payments.

The Authority apologises sincerely to our valued customers, and assures that every effort is being made to ensure that we continue to meet the needs of our stakeholders during this high demand peak season.

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