



Airports  
Authority  
OF TRINIDAD AND TOBAGO

# PUBLIC NOTICE

## New Initiatives to Improve Ambience at the PIARCO INTERNATIONAL AIRPORT



Airports Authority of Trinidad and Tobago (“the Authority”) has embarked on several key initiatives to enhance the experience of all airport users and deliver better quality service to our valued customers. At the Piarco International Airport, such initiatives include the introduction of decor designs and wall features in designated spaces, aimed at improving ambience and conveying a sense of place.

Currently decor designs are being mounted on a phased basis in the International Check In and International Arrivals Concourse Areas. The imagery at Check In is themed ‘Gateway To The World’ and depicts readily identifiable landmarks and icons from international destinations which can be reached through airlines operating at Piarco International Airport. These features tell the story that our Airport provides global connectivity.

The configuration of the International Arrivals Hall has also been changed to improve the arrival experience. The images on the wall features that are being introduced in this area, reflect various aspects of the rich cosmopolitan culture of Trinidad and Tobago. The pictorial montages display our national colours and a kaleidoscope of our food, festivals, folklore, heritage, places of interest and national icons. The pictures are meant to engender a sense of pride for returning residents and to promote a positive first impression of the diversity our culture before visitors and tourists.

The installation of these features should be complete by Monday 13th June 2016. The Authority is committed to delivering improved services to our customers and is making every effort to become the leader of diverse and innovative aviation business in the region.