



ADMINISTRATION CENTRE
PIARCO INTERNATIONAL AIRPORT
SOUTH TERMINAL
GOLDEN GROVE ROAD, PIARCO
REPUBLIC OF TRINIDAD AND TOBAGO

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MEDIA RELEASE

PIARCO INTERNATIONAL AIRPORT TOPS SKYTRAX AIRPORT AWARDS IN THE CARIBBEAN

Piarco International Airport has achieved second place for Best Airport Staff in Central America, and among airports in the Caribbean, is on top of the list for 2017. This award recognises the quality of staff service, attitude, friendliness and efficiency delivered across front-line positions at an airport including staff working for customer service, Immigration and Security staff, shops, food & beverage outlets.

The Piarco International Airport has also placed fourth in the category of best Airports in the Central America and the Caribbean.

Our placements this year represent an improvement from results in 2016, where we moved from 4th place for best Airport Staff and from 5th place for best Airport in Central America and the Caribbean.

Skytrax World Airport Awards are the most prestigious accolades for the airport industry voted by customers in the largest, annual global airport customer satisfaction survey. The 2017 Awards are based on 13.82 million airport survey questionnaires completed by 105 different nationalities of airline customers during the survey period.

General Manager of Airports Authority of Trinidad and Tobago (“the Authority”), Mr. Hayden Newton, stated that “this great improvement is a reflection of the hard work and dedication by all members of staff and stakeholders on the airport estates.”

The Authority therefore stands committed to continued excellence in customer service and looks forward to copping 1st place awards when the 2018 Skytrax World Airport awards are announced.

This Release has been issued by Airports Authority of Trinidad and Tobago
Corporate Communications Department

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Website: www.tntairports.com - Facebook page: <https://www.facebook.com/airportsauthorityTT>

Best Airport Staff in Central America 2017

- 1 Panama Tocumen
- 2 **Port of Spain**
- 3 Kingston
- 4 Bermuda
- 5 San Jose
- 6 El Salvador
- 7 Punta Cana
- 8 Havana
- 9 Montego Bay
- 10 Bridgetown

http://www.worldairportawards.com/Awards/airport_award_winners_2016.html

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http://www.worldairportawards.com/Awards/best_airports_by_world_region.html

This listing shows the Top 10 Best Airports ranked by world region in the 2017 World Airport Awards

Best Airports in C America/Caribbean 2017

- 1 Panama Tocumen
- 2 San Jose
- 3 Bridgetown
- 4 **Port of Spain**
- 5 El Salvador
- 6 Kingston
- 7 Bermuda
- 8 San Juan
- 9 Managua
- 10 Guatemala

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